Computer Support Tech-A+

Certificate (30 SCH*)
*Semester Credit Hour

First Semester - 15 SCH	Second Semester - 15 SCH
ITSC 1305 - Introduction to PC Operating Systems	**ITNW 1351 - Fundamentals of Wireless LANs**
ITSC 1325 - Personal Computer Hardware	**ITNW 1354 - Implementing and Supporting Servers**
ITNW 1325 - Fundamentals of Networking Technologies	**ITNW 2305 - Network Administration**
ITNW 2313 - Networking Hardware	**POFT 1313 - Professional Workforce Preparation***
ITSC 2339 - Personal Computer Help Desk Support	**ITSY 1342 - Information Technology Security**

*ITSC 2386 Internship - Computer & Informational Sciences, General may be substituted with approval.

Marketable Skills

- Computer Skills
- Problem Solving
- Critical Thinking
- Technical Proficiency

Program Outcomes

- Ability to evaluate resources and make relevant recommendation for purchase or upgrade of a system
- Identify tools, diagnostic procedures and troubleshooting techniques for networks and personal computer components.

High School Endorsements

Business and Industry

Additional Education Opportunities

Students may continue their education through an AAS degree.

Expected Salary

Texas wage data: workers on average earn $47,460; 10% of workers earn $29,020 or less; 10% of workers earn $77,490 or more.

Career Opportunities

Help Desk/Technical Support Specialist; Personal Computer Technician; Information Technology Support Specialist; Computer Support Specialist.