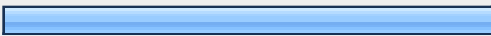


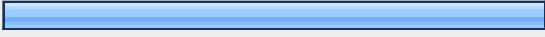


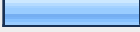

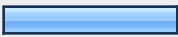
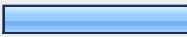



Library Services Student Survey

1. Demographics Please indicate your campus: (check only one)			
		Response Percent	Response Count
Paris Junior College		75.6%	99
Greenville Center		10.7%	14
Sulphur Springs Center		13.7%	18
		<i>answered question</i>	131
		<i>skipped question</i>	0

2. Please indicate your student status and if you take classes online:			
		Response Percent	Response Count
Full-time student (12 hours or more)		84.0%	110
Part-time student (less than 12 hours)		9.2%	12
High school student (dual credit)		0.8%	1
Online Classes		20.6%	27
I do not take any online classes		20.6%	27
		<i>answered question</i>	131
		<i>skipped question</i>	0

3. If you selected that you do take online classes, does your class offer the embedded librarian (librarian that monitors your course) for assistance? Have you used it?

		Response Percent	Response Count
Yes and I used the embedded librarian for assistance		26.6%	17
Yes and I did not use the assistance		28.1%	18
No it was not offered		45.3%	29
		<i>answered question</i>	64
		<i>skipped question</i>	67











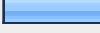





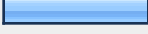



4. How satisfied are you with the following:							
	Extremely Satisfied	Satisfied	Somewhat Satisfied	Not at all Satisfied	N/A	Rating Average	Response Count
Computers	48.1% (63)	41.2% (54)	4.6% (6)	3.1% (4)	3.1% (4)	3.39	131
Printer	46.6% (61)	42.7% (56)	2.3% (3)	1.5% (2)	6.9% (9)	3.44	131
Copy Machine	36.4% (47)	34.9% (45)	5.4% (7)	3.1% (4)	20.2% (26)	3.31	129
Scanners	31.8% (41)	29.5% (38)	3.9% (5)	0.8% (1)	34.1% (44)	3.40	129
TV/DVD & VHS Players	29.7% (38)	32.8% (42)	4.7% (6)	0.8% (1)	32.0% (41)	3.34	128
Microfilm reader/ printer	27.6% (35)	26.0% (33)	3.9% (5)	0.0% (0)	42.5% (54)	3.41	127
Books	38.5% (50)	32.3% (42)	6.2% (8)	3.1% (4)	20.0% (26)	3.33	130
Magazines/ Journals in print format	38.5% (50)	34.6% (45)	6.2% (8)	0.0% (0)	20.8% (27)	3.41	130
Library Internet Access	48.0% (61)	40.2% (51)	1.6% (2)	0.8% (1)	9.4% (12)	3.50	127
Online databases and journals	39.8% (51)	37.5% (48)	5.5% (7)	0.8% (1)	16.4% (21)	3.39	128
Library Website and links	38.3% (49)	36.7% (47)	10.2% (13)	0.0% (0)	14.8% (19)	3.33	128
Interlibrary Loan	25.8% (33)	30.5% (39)	4.7% (6)	0.8% (1)	38.3% (49)	3.32	128
Intralibrary Loan (requesting material from one campus to another)	23.8% (30)	28.6% (36)	4.8% (6)	0.8% (1)	42.1% (53)	3.30	126
Assistance from the library staff	48.8% (63)	29.5% (38)	7.0% (9)	0.8% (1)	14.0% (18)	3.47	129
Finding the information you need	47.6% (60)	32.5% (41)	5.6% (7)	0.0% (0)	14.3% (18)	3.49	126










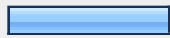
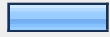








Library Orientation/ Seminars	30.5% (39)	30.5% (39)	7.0% (9)	2.3% (3)	29.7% (38)	3.27	128
Information Handouts	34.1% (44)	35.7% (46)	3.1% (4)	3.1% (4)	24.0% (31)	3.33	129
Overall Library Satisfaction	41.1% (53)	47.3% (61)	5.4% (7)	0.0% (0)	6.2% (8)	3.38	129
	answered question						131
	skipped question						0

5. Library Facilities:						
	Very Good	Good	Acceptable	Unacceptable	Rating Average	Response Count
Space and Seating (Do you have room to work?)	53.5% (68)	33.9% (43)	11.0% (14)	1.6% (2)	3.39	127
Desk/ chairs/ carrels	44.9% (57)	33.9% (43)	15.7% (20)	5.5% (7)	3.18	127
Heating and Cooling	47.7% (61)	43.0% (55)	5.5% (7)	3.9% (5)	3.34	128
Lighting	54.7% (70)	38.3% (49)	7.0% (9)	0.0% (0)	3.48	128
Noise	43.7% (55)	38.9% (49)	14.3% (18)	3.2% (4)	3.23	126
Hours of Operation	50.0% (64)	34.4% (44)	12.5% (16)	3.1% (4)	3.31	128
Physical Access	51.6% (66)	44.5% (57)	3.9% (5)	0.0% (0)	3.48	128
Orderliness of the Materials	51.6% (65)	43.7% (55)	4.8% (6)	0.0% (0)	3.47	126
Safety	56.3% (72)	39.8% (51)	3.9% (5)	0.0% (0)	3.52	128
Library appearance	46.0% (58)	43.7% (55)	6.3% (8)	4.0% (5)	3.32	126
	Comments or concerns					28
	answered question					128
	skipped question					3

6. Do you use the library's online resources? If yes, do you use the library's online resources off-campus or on-campus?			Response Percent	Response Count
Yes, both off and on-campus			52.7%	68
Yes, off-campus only			4.7%	6
Yes, on-campus only			15.5%	20
No, I do not use the online resources			27.1%	35
			<i>answered question</i>	129
			<i>skipped question</i>	2

7. Which of the following online resources do you use? (select all that apply to you)			Response Percent	Response Count
Databases On-campus			54.7%	58
Databases Off-campus			44.3%	47
Online Catalog			19.8%	21
Virtual Librarian			2.8%	3
Ask a Librarian			33.0%	35
Do you know about the virtual librarian program?				53
			<i>answered question</i>	106
			<i>skipped question</i>	25

8. If you use the online databases, select the 3 databases you use the most?			
		Response Percent	Response Count
Academic Search Complete		41.1%	30
Alt Health Watch		1.4%	1
Bibliography of Native North Americans		2.7%	2
Bloom's Literary Reference		6.8%	5
Business Source Complete		2.7%	2
CINAHL Plus		4.1%	3
Computer Source		13.7%	10
Consumer Health Complete		1.4%	1
Contemporary Health Complete		0.0%	0
Contemporary Authors		2.7%	2
Contemporary Literary Criticism		0.0%	0
Dictionary of Literary Biography		6.8%	5
EBSCOhost		15.1%	11
Ebsco Health		6.8%	5
ERIC-Ebsco		2.7%	2
Magill Literature Plus		1.4%	1
Funk & Wagnall's New Encyclopedia		1.4%	1
Gale/Infotrac/PowerSearch Databases		12.3%	9
Gale Literature Databases		21.9%	16
Handbook of Texas		6.8%	5
Health Source: Consumer Edition		2.7%	2
Health Source: Nursing/Academic		9.6%	7

Health & Wellness Resource Center		4.1%	3
Health Reference Center-Academic		2.7%	2
Health Salempress		1.4%	1
HeritageQuest Online		1.4%	1
Info Trac Custom Newspapers		0.0%	0
Internet and Personal Computing Abstracts		4.1%	3
Legal Collection		1.4%	1
Literature Resource Center		2.7%	2
MasterFILE Premier		0.0%	0
Medline		5.5%	4
Military & Government Collection		4.1%	3
Natural & Alternative Treatments		0.0%	0
Newspaper Source		24.7%	18
netLibrary		15.1%	11
Opposing Viewpoints Resource Center		6.8%	5
Professional Development Collection		5.5%	4
Psychology & Behavioral Sciences Collection		6.8%	5
Regional Business News		0.0%	0
Religion & Philosophy		1.4%	1
Science & Technology Collection		6.8%	5
Scribner Writers		1.4%	1
Texas Digital Sanborn Maps		0.0%	0
Texas Reference Center		1.4%	1
TDNET		1.4%	1

TOPIC Search	<input type="checkbox"/>	12.3%	9
Twayne's Authors Series		0.0%	0
Vocational & Career Collection	<input type="checkbox"/>	2.7%	2
World History Collection	<input type="checkbox"/>	6.8%	5
20th Century American/English Poetry	<input type="checkbox"/>	6.8%	5
Is there a database that you wish the library owned?			13
answered question			73
skipped question			58

9. How important are the following library features to you when evaluating our service? Please rank them in order of importance from 1 (most important) to 5 (least).

	1 - most important	2 - important	3 - somewhat important	4 - not important	5 - unimportant	Rating Average	Resp Co
Appearance of the library's facilities and equipment	31.0% (39)	42.9% (54)	18.3% (23)	3.2% (4)	4.8% (6)	3.92	
Ability to perform promised services dependably	49.2% (60)	40.2% (49)	9.0% (11)	0.8% (1)	0.8% (1)	4.36	
Willingness to help patrons and provide prompt service	51.6% (63)	36.1% (44)	11.5% (14)	0.8% (1)	0.0% (0)	4.39	
Knowledge and courtesy of the library staff	47.0% (55)	34.2% (40)	12.8% (15)	4.3% (5)	1.7% (2)	4.21	
Individualized attention of the library staff	39.5% (47)	33.6% (40)	16.8% (20)	5.9% (7)	4.2% (5)	3.98	
Confidentiality and trust of the library staff	50.4% (58)	33.0% (38)	12.2% (14)	1.7% (2)	2.6% (3)	4.27	
Anything not included that you consider important?							
answered question							
skipped question							