



Computer Support Tech - A+

Certificate (30 SCH*)

*Semester Credit Hour

8/2020

First Semester - 15 SCH

ITSC 1305 - Introduction to PC Operating Systems
ITSC 1325 - Personal Computer Hardware
ITNW 1325 - Fundamentals of Networking Technologies
ITNW 2313 - Networking Hardware
ITSC 2339 - Personal Computer Help Desk Support

Second Semester - 15 SCH

ITNW 1351 - Fundamentals of Wireless LANs
ITNW 1354 - Implementing and Supporting Servers
ITNW 2305 - Network Administration
ITSC 1364 - Practicum - Computer and Information
Sciences, General
ITSY 1342 - Information Technology Security

Marketable Skills

- Computer Skills
- Problem Solving
- Critical Thinking
- Technical Proficiency

Program Outcomes

- Ability to evaluate resources and make relevant recommendation for purchase or upgrade of a system
- Identify tools, diagnostic procedures and troubleshooting techniques for networks and personal computer components.

High School Endorsements

Business and Industry

Additional Educational Opportunities

Students may continue their education through an AAS degree.

Career Opportunities

Help desk/technical support specialist; Personal computer technician; Information technology support specialist; Computer support specialist.